



To gain entry to the San Jose Convention Center on setup day or show days you will need to follow the processes outlined here.

### *Prior to Arrival:*

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- When registering booth staff badges, you will need provide a unique mobile phone number for each member of your team.
- Badges will be "Print at Home". You will be asked to print the badges prior to arriving on site to reduce interaction with registration staff. You will receive a badge holder and lanyard on site.
- A questionnaire with Centers for Disease Control approved questions will be sent to each attendee via text message the week prior to the event.
- This questionnaire must be completed and proof of completion showing an approval for entry screen must be presented when entering the convention center.

### *Upon Arrival at the Convention Center:*

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*This process will be followed each day when arriving at the convention center.*

- All attendees will be required to wear a mask inside the building. No exceptions.
- You must maintain a six foot distance from the person in front of you.
- When entering the building, you will be asked to show the screen on your phone showing you have successfully completed the CDC questions, and have been approved to enter the event.
- Your temperature will be taken via thermal scanner camera. If your temperature is not elevated above 100.0 degrees Fahrenheit you will be granted access into the facility.
- If your temperature is detected as above the 100.0 degree threshold, your temperature will be tested again with a thermometer. If it registers again as elevated, you will be asked to leave the building and will not be permitted to attend.
- Exhibitor Check-In desk will be located on the 2<sup>nd</sup> level outside of Hall 1. You will need to scan the badge that you had preprinted at home when you get to the exhibitor check in desk. A bag containing a badge holder and lanyard will be given out at this check-in.

\*During move-in hours and pre-event hours you will be able to walk freely on the expo hall floor. Aisles have been expanded to be 15 feet wide for this year's event. Once the show floor opens, floor traffic will be limited to one way aisles to help maintain social distancing.

\*To help maintain social distancing, a maximum capacity of three booth staffers will be allowed in each 100 square foot space that is a part of your booth.

If you have any questions regarding these rules, please contact Keith Owen, Group Director of Operations, at [kowen@questex.com](mailto:kowen@questex.com), or 617-219-8367